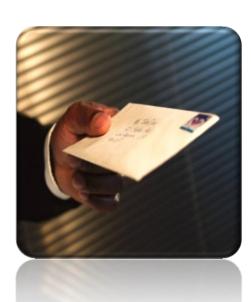


# Central Mail Users Guide 2008







## To CENTRAL MAIL CUSTOMERS:

This user's guide provides information to help our customers obtain the best mail service at the lowest possible cost. Please use this guide as a desk companion for mail preparation.

Our customers' automation discounts will depend upon the accuracy and proper formatting of their addresses on the mail piece. Information in this guide will help you determine your compliance, thus achieving the greatest savings.

To help with large volume mailings or obtain additional information on mail procedures, please contact Central Mail at 785-296-3231.

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### **CENTRAL MAIL - OVERVIEW**

#### **OFFICE LOCATION:**

Docking State Office Building 915 Harrison, room B44 Topeka, KS 66612

Telephone Number: 785-296-3231

Fax Number: 785-296-6521

#### **HOURS OF OPERATION**

8:00 am to 4:30 pm daily Window service is 8:00 am to 4:00 pm

#### **SERVICES PROVIDED**

Pickup and delivery of Interoffice Mail (building mail)

Pickup of outgoing United States Postal Service (USPS) mail

Metering/Sealing of USPS mail pieces

Bar-coding and sorting 1<sup>st</sup> Class letter mail for automation discounts

Pickup of Parcels (United Parcel Service)

Overnight Delivery Service (Refer to State Contract for service providers)

Certified, Registered, Return Receipt and Insured Mail Services

(For the Overnight Delivery Service and Certified, Registered, Return Receipt and Insured Mail Services the customer must bring the mail piece to the service window at Central Mail)

#### **CUSTOMERS**

Mail Services and Inter-office mail, which avoids postage costs, are available to all Topeka Agencies and Kansas State University, except the Board of Optometry.

#### **CUSTOMER MAIL PREPARATION**

To improve mail processing in Central Mail, please sort mail pieces into the following groups:

- Non-metered mail: All Inter-office envelopes, Business reply mail, any stamped mail and permit mail.
- USPS Mail for metering: including boxes and manila envelopes. Please record account number below last line of return address block.
  - Separate automation compatible letter mail from boxes and manila envelopes (flats) and hand written letters. Automation compatible mail must have a

- machine generated address, the weight cannot exceed 2 ounces, and the envelope size must be met (See page 5).
- Letter mail should all face the same direction, flaps down and secured with rubber bands, or in a box or tray.
- Separate unsealed mail from sealed mail.
- Self-mailers must have fold on bottom of envelope and be double tabbed on top, one inch in from each side. Please use 28 pound paper for single sheet letters tri-folded, 24 pound for two sheets. If more than two sheets, please enclose an envelope.

NOTE: It is no longer necessary to separate in-state mail from out-of-state mail.

#### **UNUSUAL VOLUME OF MAIL**

Please notify us in advance if you have large volumes of mail to be picked up so Central Mail staff can bring hampers. Failure to give advance notice of large mailings could result in items not being picked up until the next day.

#### LATE MAIL

If you have mail that missed the last pickup schedule for your agency and you must get it in the mail, please bring it to Central Mail service window by 4:00 pm unless other arrangements have been made, however it will be mailed at the full rate.

#### **BILLING**

Central Mail recovers its costs two ways - an annual assessment bill recovering operating expenses, and a monthly bill recovering the direct cost for the mailings, such as postage and UPS expenses. Agencies receive the one-time assessment bill in the first quarter of the fiscal year. The cutoff date for the monthly bill is the nineteenth day of each month.

New customers are assigned account numbers for mailing upon their request for Central Mail Services. Customers must put their account number on all USPS and UPS mail pieces. This account number can be preprinted one line below the return address on mail envelopes.



#### **INTER-OFFICE MAIL**

Inter-office mail (building mail) is delivered to all State Agencies in the Topeka area (except for the Board of Optometry) and Kansas State University. <u>Inter-office mail does not require postage</u>. To assure proper delivery, please address the inter-office mail piece using the following procedures.

#### ADDRESSING

Agency Name Example Department of Admin – DISC

Addressee Example Director, (Name)

Address Example 900 SW Jackson, Room 751S

Inter-office envelopes are used repeatedly for inter-office mailings. Please mark out all previous addresses and write the new address on the next available line on the face of the envelope. In the event that the addressing does not allow delivery, it is advisable that a return address be included inside the interoffice envelope.

#### **ENCLOSURES**

- Confidential Correspondence: Insert confidential matter into a regular envelope and seal. Please mark the envelope "Personal & Confidential" or "To be opened by Addressee only". This envelope should then be placed in an interoffice envelope.
- Multiple Page Correspondence: It is preferred that correspondence, books and magazines be inserted into inter-office envelopes to facilitate handling. However, Central Mail will accept correspondence that is not in inter-office envelopes only when it is folded in half and tabbed on each corner of the side opposite from the fold.

#### **INTER-OFFICE ENVELOPES**

- Central Mail supplies all agencies with two sizes of inter-office envelopes: 9" x 12" and 12" x 15".
- Customers can order replacement envelopes at the Central Mail Service Window by calling Central Mail at 296-3231, or emailing at centralmail@da.ks.gov
- Please return your overstock of inter-office envelopes to Central Mail. To return envelopes, rubber band empties together and label, "For Re-Use". Include these envelopes with your inter-office mail for pick-up by Central Mail employees.



#### **U. S. POSTAL SERVICE MAIL**

The U.S. Postal Service has developed exact standards for the preparation of mail to facilitate automated mail processing. If these standards are not followed, our customers will pay the full postage cost for their mail piece.

#### POSTAGE DISCOUNT ADDRESSING REQUIREMENTS

All mail pieces must have a properly formatted machine generated address to receive postage discounts and to improve mail processing. Any piece of mail that is improperly designed or has a non-readable address (handwritten, improper spacing, etc.) will either be sent back to the agency, or if possible sent at full rate.

#### To maximize postage discounts and to improve service:

- Format Address Correctly (See Appendix A)
- Use the Proper Size of Envelope (See Page 5)
- Prefer Capitalization in the Address Block
- Use Standard Street Abbreviations (See Appendix C)
- Eliminate All Punctuation
- Use 2 Letter State Abbreviations (See Appendix C)

Pay particular attention to enclosures that are designed so that the address appears in a window envelope. If the addressed enclosure does not properly fit the window, it cannot always be read by automation equipment and cannot receive postage discounts. Do not staple enclosures to the envelope. The staples jam equipment used to meter and sort mail.

All mail should have a delivery address and a return address. The following format should be used to address mail:

#### **DELIVERY ADDRESS (APPENDIX C):**

- Recipient Name
- Recipient Address
- Recipient City, State and Zip Code

#### **RETURN ADDRESS:**

- Sender's Name
- Sender's Address (including Room number)
- Sender's City, State and Zip Code

Pay particular attention that the delivery street or post office box address appears on the line immediately above the city, state and zip code line.

#### **ENVELOPES**

Letter size envelopes under 2 ounces are eligible for an automation discount. Letters above 2 ounces and envelopes thicker than ¼ inch do not qualify for discounts. Full rate postage starts at \$.42.

Letter Size: To qualify as a letter size envelope

- Have a ratio of width (height) to length between 1 to 1.3 and 1 to 2.5.
- Be sealed or secured on all four edges so that they can be handled by machines.

The following dimensions must be met for automated processing by the U.S. Postal Service. <u>Note: manila envelopes that are 6 1/8 x 11 1/2 or smaller are eligible for automation discounts.</u>

Height: 3 1/2 Min.6 1/8 Max.

- Length: 5 Min.11 1/2 Max.

- Thickness.007 Min.1/4 Max.

If the envelope is smaller than these dimensions it cannot be mailed and is subject to return.

NOTE: Maximum thickness for automated processes is 1/4"; card stock should not exceed .0095. If a letter has an inset that makes it thicker at one spot such as a clip, it is non automation mail and will go at the flat rate.

**Flats (Large Envelope):** Flats are envelopes larger than the maximum letter size, but not larger than 15" long by 12" high and 3/4" in thickness. Postage starts at \$.83.

**Packages:** Boxes, tubes, and any mail piece (letter size or flat) that does not fit into the dimensions of a letter mail or large envelope (flat). Postage starts at \$1.17.

For a complete list of postage prices visit: <a href="http://www.usps.com/prices/\_pdf/not123.pdf">http://www.usps.com/prices/\_pdf/not123.pdf</a>

**International Letter Size Envelopes:** Mail for delivery to foreign countries should be placed in International Envelopes. These envelopes have a **red** and **blue** border. All foreign mail except 10 business envelopes requires customs declarations forms.

Do not abbreviate international addresses. For international mail use the complete spelling of a foreign city province, or country, with the full name of the country spelled out in English. Use all capital letters on the last line of the address. Appendix A, B and C provide addressing examples of common abbreviations.

#### **NON MAIL-ABLE ITEMS**

The U.S. Postal Service will not mail non-paper items unless special packages are used by the mailer. If you have a non-standard (non-paper) item to mail, please call Central Mail.

<u>Do not mail</u> the following items below in letter envelopes because they will jam or damage the mailing machines. In addition, these items may seriously injure employees who operate mailroom equipment. If you need to mail these items please call Central Mail.

Lapel pins Writing pens
Compact tapes Floppy disks
Metal pieces Glass parts
Produce Chemicals

All foreign countries impose various restrictions on what can be mailed. Please check with Central Mail if you have non-standard foreign mail items.

#### **CHANGE OF ADDRESS**

The U.S. Postal Service (Topeka Office) has experienced problems with state agencies that move and do not notify postal authorities by filing a "Change of Address" card. When you move, please complete these cards, and mail them to the Topeka Post Office. Cards can be obtained from any U.S. post office.

#### **USPS MAIL CLASSIFICATIONS AND STANDARDS**

Postage costs vary based on size of envelopes, weight, contents, and speed of delivery. To maximize your postage discounts and mail processing please contact Central Mail before designing the mail piece to determine the best class of mail.

#### **DELIVERY SERVICES**

**FIRST CLASS MAIL:** Any mail-able matter may be mailed as First Class Mail. The following materials are considered First Class matter and **must** carry postage at First Class or Priority Mail rates:

- Price lists with written entries
- Typed materials
- Statements of account
- Personal correspondence
- Bills and invoices
- Handwritten materials
- Notices
- Certificates
- Checks
- Orders for goods/services

# All mail will be sent First Class unless it is marked otherwise. If in question of the type of class or marking, please contact Central Mail.

**PRIORITY MAIL:** Priority Mail has a two - three day delivery service that's price starts at \$4.80 per mail piece for weights up to two pounds. There are **no discounts for priority mail.** Contact Central Mail for pricing above two pounds.

**STANDARD CLASS MAIL:** Standard Class Mail replaces third and fourth class mail. It has two categories - Standard and Package Services.

Standard (Presorted Standard) replaced Third Class mail. Most regulations remain the same, except that to receive automation discounts, mail must meet automation and move update standards. Contact Central Mail for pricing and standards.

#### The following is considered Standard mail (formerly Third Class):

Circulars Catalogs Booklets Newsletters

Merchandise Product Samples
Photographs Printed Matter

Package Services replaces Fourth Class Mail. Contact Central Mail for correct markings.

#### The following is considered Package Services:

Packages or Parcels Sound Recordings

Library Materials Merchandise

Books (media) Films

#### **Bound Printed**

**ACCOUNTABLE MAIL:** Accountable Mail is a term used by the U.S. Postal Service for all Certified, Registered, and Insured mail. All accountable mail must be taken to Central Mail's service window so that the mail piece can be properly prepared and given directly to USPS.

**Certified Mail:** Provides you with a mailing receipt and a record of delivery. These records are kept by the recipient's post office. A return receipt which proves delivery can be obtained for an additional fee. Certified mail service is available only for First Class mail. No insurance coverage is provided. A numbered "certified mail" label and completed receipt must be attached to the envelope.

**Registered Mail:** Registered mail is designed to provide added protection for valuable mail. Postage insurance may be purchased to cover articles valued up to \$25,000. Registered mail is the most secure mail the U.S. Postal Service offers. When an item is sent by registered mail, the U.S. Postal Office tracks its location at every step of the delivery process. Return receipt and restricted delivery services are available for additional fees.

**Return Receipts:** A return receipt is your proof of delivery. It is available for insured mail, certified, mail, registered mail, and domestic express mail. The return receipt identifies the article number, who signed for it, and the date it was delivered.

**Insured Mail:** If mail is insured, you will be reimbursed for contents that have been lost, rifled or damaged. You can buy insurance up to \$500 for Standard mail. Insurance is also available for merchandise mailed at the Priority Mail or First Class Mail rates.

**OVERNIGHT SERVICES:** For overnight services, Central Mail will use state contract Vendor Services.

**INTERNATIONAL MAIL:** Most items are mail-able to foreign countries. However, there are certain restrictions. Therefore, it is important for mailers to contact Central Mail to determine the proper classification and documentation that may be required for customs declarations. Please indicate that it is foreign mail and keep it separate from other mail.

If customs regulations are not followed and documentation is incomplete, the item will be impounded by customs until the addressee arranges for clearance and pay any fines

#### OTHER PACKAGES AND PARCEL SERVICES:

#### United Parcel Service (UPS), FedEx Ground, DHL

 Parcels sent by UPS, FedEX, Ground, DHL can be forwarded to Central Mail through inter-office mail. Please notify Central Mail in advance if you have large parcels or large volumes of mail that will need to be picked up so that Central Mail staff can bring a hamper to pick up the mail. Failure to give advance notice to Central Mail of large



mailings or items could result in the items not being picked up until the next day.

- An address label for each box and each destination must accompany the material. Please insure the address includes a deliverable street number. NO P.O Boxes allowed for package/parcel services.
- UPS covers the first \$100.00 insurance. If more insurance is needed, do not write the extra insurance amount on the package or box. Write a note and tape it securely to the package or box. Other carriers have insurance also; call Central Mail for additional details.

#### **CENTRAL MAIL SPECIAL SERVICES**

The following types of service are currently available in Central Mail.

**SEALING:** Central Mail has equipment to automatically seal standard (letter) size a gummed envelope as postage is put on the envelopes. If you wish Central Mail to seal your letters, leave the flaps down, and then secure the contents of the envelopes with an elastic band. Central Mails machines do not seal flats. For this reason, please seal flats (manila envelopes) before Central Mail receives them.

#### **BAR-CODING AND SORTING MAIL**

To qualify for postage discounts, the mail piece must be bar-coded. Maximum barcode postage discounts are obtained when bar-coded mail pieces are sorted by zip code. To maximize barcode postage discounts, Central Mail has purchased bar-coding equipment to bar-code and sort the mail within the USPS standards. If the mail piece has a correct address and the address is properly formatted and readable by the machine, it will qualify for a barcode discount. Handwritten mail is not readable and will not qualify for discounts.

#### **PRE-METERED MAIL**

Central Mail will pre-meter envelopes for large mailings. Customers should submit a sample mail piece for determining the correct postage and the date for the mailing. Please call Central Mail before processing to obtain details on this service.

#### RETURN ENVELOPES WITH PRE-PAID POSTAGE

For return envelopes that require postage with no date on the meter stamp please submit a sample return mail piece for determining the correct postage. USPS regulations require that the following be printed one line above the address block:

# NO POSTAGE STAMP NECESSARY RETURN POSTAGE HAS BEEN PREPAID BY

The USPS is now requiring that all return envelopes have pre-printed bar-codes and sorting marks. The USPS will supply you with the artwork needed. Customers interested in these services should contact Central Mail for details.



## **MISCELLANEOUS**

**PERSONAL MAIL:** Central Mail does not pick up employees' **personal** mail for delivery to the U.S. Postal Service.

**LARGE MAILINGS:** Before planning large, specialized mailings, please contact the Central Mail Supervisor. This person can assist you in planning cost effective, efficient, and timely mailings. Sufficient advance notice is needed by the Central Mail staff to effectively handle and process large or specialized mailings.

MAILING LISTS: Central Mail does not maintain mailing lists.

#### PICK UP AND DROP OFF SCHEDULE:

TIME	BUILDING	AGENCY	ADDRESS	ROOM
8:00AM	Judicial Building	Supreme Court	301 SW 10th	
	Memorial Building	Attorney General	120 W 10th	200
		Secretary Of State	120 W 10th	100
	Mercantile Bank	Legislative Post Audit	800 SW Jackson	1200
	Wereartife Barik	Legislative i ost Addit	000 OVV Jackson	1200
	Jayhawk Walk	Juvenile Justice	714 SW Jackson	300
		Indigent Defense	714 SW Jackson	200
		Cosmetology	714 SW Jackson	100
		Animal Health	708 SW Jackson	100
	laybayd Tayyara	Deal Fatata Ampreias!	700 CW Jackson	1100
	Jayhawk Towers	Real Estate Appraisal	700 SW Jackson	1100
		Arts Commission		1004 1002
		Board Of Barbering		904
		Mortuary Arts Appellate Defender		904
		Veterans Commission		701
		Fire Marshal		600
		Ombudsman for Corrections		503
		Sentencing Commission		501
		Highway Patrol/Personnel		500
		Banking/Consumer Credit		300
	Highway Patrol		122 SW 7th	
	KPERS Building	Highway Patrol	611 SW Kansas	301
		Housing	611 SW Kansas	300
		KPERS	611 SW Kansas	200
		Highway Patrol	611 SW Kansas	100
9:30AM				
	KBI		1620 SW Tyler	

TIME	BUILDING	AGENCY	ADDRESS	ROOM
	Department of Education		120 E 10th	
	Mills Building	Governmental Ethics	109 SW 9th	504
	Ivillis Building	Conservation Commission	109 300 901	500
		Department of Agriculture		300
		Agriculture/Water Resources		200
		Water Office		100
	Insurance Department		420 SW 9th	
10:00AM				
	Landon State Office Building		900 SW Jackson	
	Upper Run-Agency	Room	Lower Run-Agency	Room
	Facilities Management	600	DISC	751
	BDAS-Tech Support	703	Purchasing-Pickup only	651
	EMS	1061	Human Rights Commission	551
	Long Term Care Ombudsman	1051	Dental Board	564
	Board of Nursing	1041	Board of Accountancy	556
	Health Policy and Finance	900	Board of Pharmacy	513
	Accounts & Reports	351	Technical Professions	507
	DofA Personnel Office	251	Budget	504
	Personnel	252	Department of Corrections	400
	DISC Warehouse	152	Gov. Federal Grants	304
	DofA Legal	107	State Treasurer/Pooled Money	201
			Purchases	102
			African American Affairs	101
			Hispanic Latino Affairs	100
	Curtis State Office Building	Board of Regents	1000 SW Jackson	520
		Secretary of Administration	1000 SW Jackson	500
		Department of Commerce	1000 SW Jackson	100
		Health and Environment	1000 SW Jackson	В
10:45AM	DDRS		29th & Fairlawn	
TIME	BUILDING	AGENCY	ADDRESS	ROOM
	SRS Warehouse		406 Jefferson	
12:30PM	Department of Education		120 SE 10th	
12:45PM	Judicial Building		301 SW 10th	
	Memorial Building		120 W 10th	
	Jayhawk Towers		700 SW Jackson	
	Highway Patrol		122 SW 7th	



	Animal Health		Anchor Savings, 4th	
	Jayhawk Walk		714 Jackson	
	KPERS		611 SW Kansas	
	Highway Patrol		611 SW Kansas	
2:00PM	KBI		1620 SW Tyler	
	Mills Building		109 SW 9th	
	Legislative Post Audit		800 Jackson	1200
	Insurance Department		420 SW 9th	
2:30PM	Landon State Office Building		900 SW Jackson	
	Curtis State Office Building		1000 SW Jackson	
8:20AM	Incoming Pickup/Delivery		USPS	
0.20AIII		Purchasing		
		Health Policy		
		Self-Insurance		
		A & R/Set-Off		
		Governor		
		DSOB		
		Боов		
9:30AM	Adjutant General		2800 SW Topeka	
	Administrative Hearings		1020 SW Kansas	
	Wildlife and Parks		1020 SW Kansas	
	Behavioral Science		712 SW Kansas	
	Securities Commissioner		618 SW Kansas	
	Real Estate Commission		120 E 6th	200
	Kansas Lottery		128 N Kansas	
	Department on Aging		503 SW Kansas	100
10:30AM	Cedar Crest		1 Cedar Crest Dr	
TIME	BUILDING	AGENCY	ADDRESS	ROOM
	Historical Society		6425 SW 6th	
	KCC/ Motor Carriers		1500 SW Arrowhead	
1:00PM	Parole Office		1430 SW Topeka	
	Adjutant General		2800 SW Topeka	
	Weights & Measures	On Call	Forbes Bldg 282	
	Kansas Corporation Commiss		1500 SW Arrowhead	
			1100 Wanamaker	
	Real Estate Appraisal Board		1100 Wanamake	

	Historical Society/Museum		6425 SW 6th	
	Wildlife and Parks		300 Wanamaker	
	Federal Surplus		Kanza Ave	
	State Surplus		Kanza Ave	
	Board of Healing Arts		235 SW Topeka	
2:30PM	Certified Mail	USPS	5th and Kansas	
8:20AM	Incoming Pickup/Delivery		USPS	
0.20AIVI	Board of Healing Arts		235 SW Topeka	
	KDFA		Amvestors	
	KTEC		214 SW 6	100
	Kansas Inc.		632 SW Van Buren	100
	Health Care Stabilization Fund		300 SW 8th	2nd
	Racing and Gaming		320 W 6th	300
	ING		400 SW 8th	
	SRS-Checks	A&R	900 SW Jackson	251
10:00AM	Capitol Building		300 SW 10th	
1:00PM	KU Complex			
	Securities Commission		618 SW Kansas	
	Racing and Gaming		320 W 6th	300
	Real Estate		120 SW 6th	200
	KDFA		Amvestors	200
	Capitol Coordinator		112 SW 6th	302
	KTEC		214 SW 6th	002
	Small Business		214 SW 6th, 2nd Floor	
	Kansas Inc.		632 SW Van Buren	
	Department of Agriculture, Sta	ıts.	632 SW Van Buren, 2nd	
TIME	BUILDING	AGENCY	ADDRESS	ROOM
1111112	Health Care Stabilization	AGENOT	300 SW 8th	TOOM
	Public Defender		701 SW Jackson	300
	Gaming		701 SW Jackson	200
	Disability Administration		701 SW Jackson	100
	Kansas INK		534 S Kansas	100
	Credit Unions		400 SW Kansas	
	Department on Aging		503 SW Kansas	100
	Behavioral Sciences		712 SW Kansas	100
	Wildlife and Parks		1020 SW Kansas	200
	Administrative Hearings		1020 SW Kansas	100
	Department of Education		120 E 10th	.00
			-3 - 300	
First Run: 1	0:00 AM			

Second Run	: 3:00 PM			
First	Capitol Building	Tour Guides/Information	300 SW 10th	Rotunda
		Revisor of Statutes	300 SW 10th	010-E
		News Room	300 SW 10th	047-E
		Legislative Computer Services	300 SW 10th	057-W
		Legislative Research	300 SW 10th	010-W
Fifth		Legislative Services	300 SW 10th	511-S
Third		State Library	300 SW 10th	343-N
Time		Speaker Pro-Tem	300 SW 10th	330-N
		House Speaker	300 SW 10th	390-W
		House Majority Leader	300 SW 10th	384-W
		House Minority Leader	300 SW 10th	327-S
		Secretary of Senate	300 SW 10th	Chambers
		Senate Majority Leader	300 SW 10th	390-E
		Senate Pres. & Vice Pres.	300 SW 10th	371-E
		Senate Minority Leader	300 SW 10th	347-N
Second		Governor Chief of Staff	300 SW 10th	234-N
		Lt. Governor	300 SW 10th	231-N
		Chief Clerk	300 SW 10th	203-N
		Governor Staff	300 SW 10th	221-W
		Governor Main Office	300 SW 10th	245-N
10:00AM	Docking State Office Building	Tax Appeals	915 SW Harrison	4th
	, and the second	CASP	915 SW Harrison	106
3:00PM	Docking State Office Building	Tax Appeals	915 SW Harrison	4th
		CASP	915 SW Harrison	106

#### Readability

An automation readable mail piece is defined as one that contains an accurate, correctly formatted, complete address or ZIP+4 barcode and is readable on an optical character reader (OCR) and/or a barcode sorter (BCS). The barcode, whether preapplied or printed via an OCR, should reflect the ZIP+4 code that permits the finest level of sort for each mail piece.

The recommended address format is shown in the illustration below. For additional information on designing mail for OCR/BCS readability, we suggest you obtain a current copy of Publication 25, *A Guide to Business Mail Preparation*, and Notice 221, *Addressing for Success*, from your local post office marketing and communications office.

Addresses should be typewritten or machine printed in dark ink on a light background using uppercase letters. Except for the hyphen in the ZIP+4 code, all punctuation should be omitted. All lines of the address should be formatted with a uniform left margin. When using a foreign address, always place the country name by itself on the last line. (See sample address types.)

Address characters must not touch and should be equally spaced. All lines of the address should be parallel to the bottom of the envelope. Be sure to include all pertinent information such as the apartment, floor, suite numbers, and directional codes.

The entire address should be contained in an imaginary rectangle (see illustration) that extends from 5/8" to 2 3/4" from the bottom of the mail piece, with 1" margin on each side.

The barcode clear area, 5/8" from the bottom and  $4 \frac{1}{2}$ " from the right edge of the mail piece (see illustration), is the area where a barcode is printed by an OCR. This area should be clear of all extraneous (non-address) information. If you pre-apply a barcode please put it on the top line of the address block.

Extraneous (non-address) printing that appears in this rectangle should be positioned above the delivery address line and as far away from the address block as possible.



44		Information/Atten Recipient Line _ Delivery Address	ntion Line 	Key Rural Route	- X00000000000X - MR STÂNLEY DOE - LAST NATIONAL BÂNK - PO BOX 348 NEW YORK NY 101630348  HE BROWN RR 3 BOX 9 CÂNTON OH 447309621	
44 W	IR JAMES F JONES 417 BROOKS SST NE	Information/Atten Recipient Line _ Delivery Address	ntion Line 	Key	LAST NATIONAL BANK LOST NATIONAL BANK LOST NEW YORK NY 101630348  HE BROWN RR 3 BOX 9 CANTON OH 447309521	<b>5</b>
44 W.	IR JAMES F JONES 417 BROOKS SST NE	Information/Atten Recipient Line _ Delivery Address	ntion Line 	Key	LAST NATIONAL BANK LOST NATIONAL BANK LOST NEW YORK NY 101630348  HE BROWN RR 3 BOX 9 CANTON OH 447309521	
44 W.	IR JAMES F JONES 417 BROOKS SST NE	Delivery Address	S. Line	Key	NEW YORK NY 101630348	
44 W.	417 BROOKS SST NE				RR 3 BOX 9 GÁNTON OH 447309821	
44 W.	417 BROOKS SST NE			Rural Route	RR 3 BOX 9 GÁNTON OH 447309821	
44 W	417 BROOKS SST NE			Rural Route	RR 3 BOX 9 GÁNTON OH 447309821	
44 W	417 BROOKS SST NE			Rural Route	RR 3 BOX 9 GÁNTON OH 447309821	
dividual				Rural Route	1	
						Γ
	AW DEPARTMENT				B G-LIGHT CO	
U8 47	RW DEFACTMENT S POSTAL SERVICE 75 LENFANT PLAZA SW RM 66 VASHINGTON DC 202601120	827			HG 2 BOX 283Å DULUTH MN 558118702	
ttention Line				Highway Co	ntract	
						[
C/ 30	CME INSURANCE CO AAREW TOWERS 00 E MAIN ST RM 1121 IEMPHIS TN 381861121				MISS JÁNICE SMÍTH PO BOX 34 DULUTH MN 550030034	
uliding				Post Office	Вох	
					<u> </u>	Γ
C0 16	VT WILLARD J SMITH COMPANY F 67TH INFANTRY REGT PO NEW YORK NY 098011087				CRPS 03672 MR S ONEILL PRES SEÁN ONEILL INC 4321 MÁPLE T CÁKTON MD 122456769	L

#### APPENDIX C - USPS STANDARD ABBREVIATIONS C-1

#### General

Use the abbreviations listed below when addressing mail. By using the two-letter state abbreviations, it is possible to enter city, state, five-digit ZIP Code (or ZIP + 4 code) on the last line of address within 28 positions when necessary: 13 positions for city, 1 space between city and state abbreviation, 2 positions for state, 2 spaces (preferred) between state and ZIP Code, and 10 positions for ZIP + 4 code.

#### **Abbreviations** North Dakota ......ND Alabama.....AL Alaska.....AK Northern Mariana Islands......MP American Samoa ......AS Ohio.....OH Arizona ......AZ Oklahoma.....OK Arkansas......AR Oregon ...... OR California......CA Palau .....PW Colorado ......CO Pennsylvania ......PA Connecticut......CT Puerto Rico.....PR Delaware......DE Rhode Island .....RI District of Columbia.....DC South Carolina.....SC Federated States of Micronesia ......FM South Dakota.....SC Florida Tennessee......TN Georgia Wyoming Notherth GA Texas TX Guam.....GU Utah.....UT Hawaii.....HI Vermont.....VT Idaho New Oklah D Virginia .....VA Illinois..... Virgin Islands.....VI Indiana.....IN Washington ......WA Iowa Hawaii IA West Virginia ......WV Kansas.....KS Wisconsin ......WI Kentucky.....KY Wyoming ......WY **Geographic Directional** Louisiana .....LA North ...... N Maine.....ME East ..... E Marshall Islands ......MH Maryland ...... MD South......S West.....W Massachusetts......MA Northeast.....NE Michigan ......MI Minnesota ......MN Southeast ......SE Mississippi ...... MS Southwest.....SW Missouri ...... MO Northwest ......NW Montana......MT **Regional Abbreviations** All Regions ......NATL Nebraska ......NE Nevada ......NV Central Region......CR New Hampshire .....NH Eastern Region..... ER Northeast Region.....NE New Jersey ......NJ New Mexico .......NM Southern Region......SR New York ......NY Western Region.....WR North Carolina.....NC

#### **Suffix Forms**

The following table lists some suffix forms that may appear in address files. The corresponding official USPS suffix (as coded in the ZIP + 4 National Directory File) is shown in the adjacent column.

Street Suffix or Suffix Abbrev.	USPS Suffix <u>Abbrev.</u>	Street Suffix or Suffix Abbrev.	USPS Suffix <u>Abbrev.</u>	Street Suffix or Suffix Abbrev.	USPS Suffix <u>Abbrev.</u>
ALLEE	ALY	ВОТТОМ	BTM	CENTERS	CTR
ALLEY	ALY	BOUL	BLVD	CENTR	CTR
ALLY	ALY	BOULEVARD	BLVD	CIR	CIR
ALY	ALY	BOULV	BLVD	CIRC	CIR
ANEX	ANX	BR	BR	CIRCL	CIR
ANNEX	ANX	BRANCH	BR	CIRCLE	CIR
ANNX	ANX	BRDGE	BRG	CIRCLES	CIR
ANX	ANX	BRG	BRG	CLB	CLB
ARC	ARC	BRIDGE	BRG	CLF	CLFS
ARCADE		BRK	BRK	CLFS	CLFS
AV	AVE	BRNCH	BR	CLIFF	CLFS
AVE	AVE	BROOK	BRK	CLIFFS	CLFS
AVEN	AVE	BROOKS	BRK	CLUB	CLB
AVENU	AVE	BTM	BTM	CMP	CP
AVENUE	AVE	BURG	BG	CNTER	CTR
AVN	AVE	BURGS	BG	CNTR	CTR
AVNUE	AVE	BYP	BYP	CNYN	CYN
BAYOO	BYU	BYPA	BYP	COR	COR
BAYOU	BYU	BYPAS	BYP	CORNER	COR
BCH	BCH	BYPASS	BYP	CORNERS	CORS
BEACH	BCH	BYPS	BYP	CORS	CORS
BEND	BND	BYU	BYU	COURSE	CRSE
BG	BG	CAMP	CP	COURT	CT
BLF	BLF	CANYN	CYN	COURTS	CTS
BLUF	BLF	CANYON	CYN	COVE	CV
BLUFF	BLF	CAPE	CPE	COVES	CV
BLUFFS	BLF	CAUSEWAY	CSWY	CP	CP
BLVD	BLVD	CAUSWAY	CSWY	CPE	CPE
BND	BND	CEN	CTR	CRCL	CIR
BOT	BTM	CENT	CTR	CRCLE	CIR
BOTTM	BTM	CENTER	CTR	CRECENT	CRES

# Appendix C - USPS Standard Abbreviations C-3

Suffix Forms (co Street Suffix or Suffix	ontinued) USPS Suffix	Street Suffix or	USPS Suffix	Street Suffix or	USPS Suffix
Abbrev.	Abbrev.	Suffix	Abbrev.	Suffix	Abbrev.
	0014	Abbrev.		Abbrev.	
CREEK	CRK	EXT	EXT	FT	FT
CRES	CRES	EXTENSION	EXT	FWY	FWY
CRESCENT	CRES	EXTN	EXT	GARDEN	GDNS
CRESENT	CRES	EXTNSN	EXT	GARDENS GARDN	GDNS
CRK CROSSING	CRK XING	EXTS FALL	EXT FALL	GARDIN	GDNS GTWY
CRSCNT	CRES	FALLS	FLS	GATEWAY	GTWY
CRSE	CRSE	FERRY	FRY	GATWAY	GTWY
CRSENT	CRES	FIELD	FLD	GDN	GDN
CRSNT	CRES	FIELDS	FLDS	GDNS	GDNS
CRSSING	XING	FIELDS	FL	GLEN	GLN
CSWY	CSWY	FLAT	FLT	GLENS	GLN
CT	CT	FLATS	FLT	GLENS	GLN
CTR	CTR	FLD	FLD	GRDEN	GDNS
CTS	CTS	FLDS	FLDS	GRDLN	GDNS
CV	CV	FLS	FLS	GRDNS	GDNS
CYN	CYN	FLT	FLT	GREEN	GRN
DALE	DL	FLTS	FLT	GREENS	GRN
DAM	DM	FORD	FRD	GRN	GRN
DIV	DV	FORDS	FRD	GROV	GRV
DIVIDE	DV	FOREST	FRST	GROVE	GRV
DL	DL	FORESTS	FRST	GROVES	GRV
DM	DM	FORG	FRG	GRV	GRV
DR	DR	FORGE	FRG	GTWAY	GTWY
DRIV	DR	FORGES	FRG	GTWY	GTWY
DRIVE	DR	FORK	FRK	HARB	HBR
DRIVES	DR	FORKS	FRKS	HARBOR	HBR
DRV	DR	FORT	FT	HARBORS	HBR
DV	DV	FRD	FRD	HARBR	HBR
DVD	DV	FREEWAY	FWY	HAVEN	HVN
EST	EST	FREEWY	FWY	HAVN	HVN
ESTATE	EST	FRG	FRG	HBR	HBR
ESTATES	EST	FRK	FRK	HEIGHT	HTS
ESTS	EST	FRKS	FRKS	HEIGHTS	HTS
EXP	EXPY	FRRY	FRY	HIGHWAY	HWY
EXPR	EXPY	FRST	FRST	HIGHWY	HWY
EXPRESS	EXPY	FRT	FT	HILL	HL
<b>EXPRESSWAY</b>	EXPY	FRWAY	FWY	HILLS	HLS
EXPW	EXPY	FRWY	FWY	HIWAY	HWY
EXPY	EXPY	FRY	FRY	HIWY	HWY

# Appendix C - USPS Standard Abbreviations C-4

Suffix Form	s (continu	ed)					
Street	USPS		Street	USPS		Street	USPS
Suffix or	Suffix		Suffix or	Suffix		Suffix or	Suffix
Suffix	<u>Abbrev.</u>		Suffix	<u>Abbrev.</u>		Suffix	<u>Abbrev.</u>
Abbrev.			Abbrev.			Abbrev.	
HL	HL		LAKES	LKS		MNT	MT
HLLW	HOLW		LANDING	LNDG		MNTAIN	MTN
HLS	HLS		LANE	LN		MNTN	MTN
HOLLOW	HOLW		LANES	LN		MNTNS	MTN
HOLW	HOLW		LCK	LCKS		MOUNT	MT
HOLWS	HOLW		LCKS	LCKS		MOUNTAIN	MTN
HRBOR	HBR		LDG	LDG		MOUNTIN	MTN
HT	HTS		LDGE	LDG		MSN	MSN
HTS	HTS		LF	LF		MSSN	MSN
HVN	HVN		LGT	LGT		MT	MT
HWAY	HWY		LIGHT	LGT		MTIN	MTN
HWY	HWY		LIGHTS	LGT		MTN	MTN
INLET	INLT		LK	LK		NCK	NCK
INLT	INLT		LKS	LKS		NECK	NCK
IS	IS		LN	LN		ORCH	ORCH
ISLAND	IS		LNDG	LNDG		ORCHARD	ORCH
ISLANDS	ISS		LNDNG	LNDG		ORCHRD	ORCH
ISLE	ISLE		LOAF	LF		OVAL	OVAL
ISLES	ISLE		LOCK	LCKS		OVL	OVAL
ISLND	IS		LOCKS	LCKS		PARK	PARK
ISLNDS	ISS		LODG	LDG		PARKS	PARK
ISS	ISS		LODGE	LDG		PARKWAY	PKY
JCT	JCT		LOOP	LOOP		PARKWY	PKY
JCTION	JCT		LOOPS	LOOP		PASS	PASS
JCTN	JCT		MALL	MALL		PATH	PATH
<b>JCTNS</b>	JCT		MANOR	MNR		PATHS	PATH
JCTS	JCT		MANORS	MNR		PIKE	PIKE
JUNCTION	JCT		MDW	MDWS		PIKES	PIKE
JUNCTN	JCT		MDWS	MDWS		PINE	PNES
JUNCTON	JCT		MEADOW	MDWS		PINES	PNES
KEY	KY		MEADOWS	MDWS		PKWAY	PKY
KEYS	KY		MEDOWS	MDWS		PKWY	PKY
KNL	KNLS		MILL	ML		PKWYS	PKY
KNLS	KNLS		MILLS	MLS		PKY	PKY
KNOL	KNLS		MISSION	MSN		PL	PL
KNOLL	KNLS		MISSN	MSN		PLACE	PL
KNOLLS	KNLS		ML	ML		PLAIN	PLN
KY	KY		MLS	MLS		PLAINES	PLN
KYS	KY		MNR	MNR		PLAZA	PLZ
LAKE	LK		MNRS	MRN		PLN	PLN
		l	I		I	I	



Suffix Forms (continued)								
Street	USPS		Street	USPS		Street Suffix	USPS	
Suffix or	Suffix		Suffix or	Suffix		or Suffix	Suffix	
Suffix	<u>Abbrev.</u>		Suffix	<u>Abbrev.</u>		Abbrev.	<u>Abbrev.</u>	
Abbrev.	DI NO		Abbrev.	DDD0		0.75 4) (5	OTD 4	
PLNS	PLNS		RPD	RPDS		STRAVE	STRA	
PLZ	PLZ		RPDS	RPDS		STRAVEN	STRA	
PLZA	PLZ		RST	RST		STRAVENUE	STRA	
PNES	PNES		RUN	RUN		STRAVN	STRA	
POINT	PT		RVR	RIV		STREAM	STRM	
POINTS	PT		SHL	SHL		STREET	ST	
PORT	PRT		SHLS	SHLS		STREETS	ST	
PORTS	PRT		SHOAL	SHL		STREME	STRM	
PR	PR		SHOALS	SHLS		STRM	STRM	
PRAIRIE	PR		SHOAR	SHR		STRT	ST	
PRK	PARK		SHOARS	SHRS		STRVN	STRA	
PRR	PR		SHORE	SHR		STRVNUE	STRA	
PRT	PRT		SHORES	SHRS		SUMIT	SMT	
PRTS	PRT		SHR	SHR		SUMITT	SMT	
PT	PT		SHRS	SHRS		SUMMIT	SMT	
PTS	PT		SMT	SMT		TER	TER	
RAD	RADL		SPG	SPG		TERR	TER	
RADIAL	RADL		SPGS	SPGS		TERRACE	TER	
RADIEL	RADL		SPNG	SPG		TPK	TPKE	
RADL	RADL		SPNGS	SPGS		TPKE	TPKE	
RANCH	RNCH		SPRING	SPG		TRACE	TRCE	
<b>RANCHES</b>	RNCH		SPRINGS	SPGS		TRACES	TRCE	
RAPID	RPDS		SPRNG	SPG		TRACK	TRAK	
RAPIDS	RPDS		SPRNGS	SPGS		TRACKS	TRAK	
RD	RD		SPUR	SPUR		TRAFFICWAY	TRFY	
RDG	RDG		SPURS	SPUR		TRAIL	TRL	
RDGE	RDG		SQ	SQ		TRAILER	TRLR	
RDGS	RDG		SQR	SQ		TRAILS	TRL	
RDS	RD		SQRE	SQ		TRAK	TRAK	
REST	RST		SQU	SQ		TRCE	TRCE	
RIDGE	RDG		SQUARE	SQ		TRK	TRAK	
RIDGES	RDG		SQUARES	SQ		TRKS	TRAK	
RIV	RIV		ST	ST		TRL	TRL	
RIVER	RIV		STA	STA		TRLR	TRLR	
RIVR	RIV		STATION	STA		TRLRS	TRLR	
RNCH	RNCH		STATN	STA		TRLS	TRL	
RNCHS	RNCH		STN	STA		TRNPK	TPKE	
ROAD	RD		STR	ST		TUNEL	TUNL	
ROADS	RD		STRA	STRA		TUNL	TUNL	
ROW	ROW		STRAV	STRA		TUNLS	TUNL	
		ļ	J110.00		I	1 01120	1 OTAL	



# Appendix C - USPS Standard Abbreviations C-6

**Suffix Forms (continued)** 

Street	USPS	 Street	USPS	Street	USPS
Suffix or	Suffix	Suffix or	Suffix	Suffix or	Suffix
Suffix	Abbrev.	Suffix	Abbrev.	Suffix	Abbrev.
Abbrev.		Abbrev.		Abbrev.	,
TUNNEL	TUNL	VIEWS	VW	VLYS	VLY
TUNNL	TUNL	VILL	VLG	VST	VIS
TURNPIKE	TPKE	VILLAG	VLG	VSTA	VIS
TURNPK	TPKE	VILLAGE	VLG	VW	VW
UN	UN	VILLE	VL	VWS	VW
UNION	UN	VILLG	VLG	WALK	WALK
UNIONS	UN	VILLIAGE	VLG	WALKS	WALK
VALLEY	VLY	VIS	VIS	WAY	WAY
VALLEYS	VLY	VIST	VIS	WAYS	WAY
VALLY	VLY	VISTA	VIS	WELL	WLS
VDCT	VIA	VL	VL	WELLS	WLS
VIA	VIA	VLG	VLG	WLS	WLS
VIADCT	VIA	VLGS	VLG	WY	WAY
VIADUCT	VIA	VLLY	VLY	XING	XING
VIEW	VW	VLY	VLY		